

TAGFIRST
EPOS SOLUTIONS

SAMTOUCH
SOFTWARE

Retail



Samtouch Software

Samtouch our 'on premise' Point of Sale software solution has been fully developed and painstaking tested alongside brand leading Point of Sale hardware to ensure 100% compatibility, leading to reassuring high levels of reliability required in the Retail industry.

Unlike other POS software solution provider's Samtouch does not need a continual link to a cloud server. It works independent of any external software and will operate seamlessly during service if connection to the internet is lost.

Our solution is simple to setup and a breeze to use and offers all the key features required for all sectors of the hospitality industry.

In addition to our 'On Premise' front end solution, Samtouch Office our low cost SAAS cloud based back office solution offers a higher tier of management reporting as well as system management from a central point. Samtouch Office works across any operating platform with a web browser application.



Whether you are managing one or many locations, Samtouch Office provides you with the flexibility to view management reports at your leisure. Highlight real-time trading information, monitor areas such as operator errors and refunds which assists in reducing shrinkage or indeed add/update product prices real time.

Profitability reporting, stock management and operator tracking are all part of the rich features that Samtouch Office offers. As an SAAS cloud solution, Samtouch Office is always up to date. No need for costly & time consuming updates it is all part of the system solution.



“Samtouch POS offers a simple user interface increasing speed and efficiency which instils customer confidence.”

System Integration

Moving to a new POS solution can be a daunting experience taking up valuable management and staff time. Buying your solution online with no 'On the Ground' help can lead to core installation and setup issues that can inevitably result in system failure.

Our team of system provider's take away this pain ensuring the initial installation and setup is carried out professionally and is bespoke to your business operation.

Full testing is carried out on premise ensuring core networking and system infrastructure is configured specifically to your requirements

A new POS system can be stressful for staff members that's why our training takes place in your premises where staff members are more relaxed in an environment they are familiar with.

Ongoing support is part of the whole package offered by Samtouch System Provider's.

Whether you are looking for advice over the telephone, remote access to your system or a site visit from our local System Providers you can rest assured that on-going support is only a telephone call away.



Compatibility
Tried, tested & fully compatible with Sam4s Hardware.



Experience
Knowledge of POS & Retail industry.



Nationwide
We cover the whole of the UK via our reseller network.



Cost Effective
An affordable solution with a quick return on investment.

SAMTOUCH
SOFTWARE

myPOS

Simple to Use

Our solution is so easy to use, that staff members can be fully trained in less than 20 minutes. Although the solution is one of the most feature rich POS solutions in the industry, providing a wealth of management reports, its designed to reduce shrinkage.

The user interface is so easy to use new staff members can be up and running in no time at all. Our system can handle an unlimited number of stock items with fast scanning response for quick checkout processing.

With integration to the most commonly used credit card processing companies such as WorldPay, Sage Pay and PaymentSense, your counter point of sale operation is a full turnkey solution providing your customer with accurate pricing, fast checkout and a great customer experience.

Ongoing system maintenance, including product changes, staff changes or screen changes can be completed either on the POS terminal or via our cloud based solution Samtouch Office.

Monitoring stock shortage or identifying staff error notification is only a small part of the cloud based back office solution. With a wealth of management reports available at the touch of a button, Samtouch Office offers an easy to use back office solution cutting down mundane tasks.



Easy Training

The user interface is simple & intuitive making system operation simple.



Speeds Up Operation

A well-designed system, speeds up operation & reduces shrinkage and waste.



Customer Satisfaction

Professional, quick & accurate service leads to customer confidence.



SAMTOUCH

Key Features

RETAIL

Operator Management

Samtouch offers a high level of security to help our clients take complete control of their staff by allowing each and every staff member the option to sign on to the system by push button (weak security, but fast operation), security code, card swipe, dallas security key or external biometric readers.

Each operator has predefined security levels to enable/disable operational functions refunds, voids, discounts operations for example. In addition, each operator may require a predefined logon screen to ensure that their initial sign-on screen is appropriate for their requirements.

As part of a Multi-POS operation, it is important that operator's can move around a system easily. In key retail operations it may even be a requirement for an operator to start a transaction on one terminal and complete the sale on another. Whatever level of security you require to identify staff members, Samtouch POS has a solution to meet your needs.

In addition, Samtouch Back Office has an alert feature that instamatically 'pops-up' when a certain operation is carried out by an operator. For example, when a void/refund operation is done. Ideally suited where security CCTV is in operation.



“Whatever level of security you require to identify staff members, Samtouch POS has a solution to meet your needs.”



Unlimited Operators

Unlimited operators can be added to your point of sale system.



Dallas Sign-On

Dallas key operation for speed of service and security.



Reporting

Full reconciliation and sales reporting is available per operator.



Synchronise Transaction

Operator sales are synchronised throughout the system.

Customer Loyalty

It's just as important to retain customers as well as finding new ones. The combination of Samtouch & Samtouch Office makes it easy to manage customer information and promote your business by offering loyalty points, price level discounts for special clients or to offer a cash less solution.

Loyalty cards can be issued to customers to earn points and redeem special offers or membership discount. Customers can even be offered a level of credit or cash top-up facility.

The combination of Samtouch front of house & Samtouch Office solution provides transparency across all terminals and locations throughout your businesses. Customer information, loyalty points and cashless funds are updated instantly ensuring the right information is available to you and your customers real-time.

Capturing information about your customers points, card funds and purchase habits enables you to bespoke email campaigns based on real data.



“Loyalty cards can be issued to customers to earn points and redeem special offers or membership discount.”



Global Customer Management

Centralise customer data, customers can visit any one of your establishments and their data is up-to-date.



Increase Customer Retention

Keep in contact with customer, offer special discounts or promotions.



Analyse Individual Spend

Keep track of what your customers are purchasing and tailor your promotions to individual groups of customers.



Increase Turnover & Profitability

Promote slow moving products or special bundles to the customer database that continues to grow. Increasing turnover & profitability.

Promotions

Customer retention and increased turnover is all about enticing customers with a wide range of promotions. The Samtouch solution facilitates definable promotions, bundles and discounts that are easily setup either within Samtouch POS or your Samtouch Back Office platform.

The flexibility of Samtouch promotions allows management to easily incentivise and influence customer spending trends.

Promotions can be actively monitored, allowing management to easily adapt promotions for maximum benefit. Whether you are looking to implement a simple 3 for 2 deal, buy more save more, combination deal, free offer deal etc. Samtouch has the flexibility and capacity to provide a wide range of enticing promotional offers.

Unlimited number of promotions can be pre-set within Samtouch allowing you to keep promotions up to date and exciting. Slow moving products for

example can be added to multiple promotions to try and entice customers into purchasing the deal.

In addition, promotions can be set-up in advance and scheduled for particular hours of the day, days of the week or availability between a certain date range.



“The Samtouch solution facilitates definable promotions, bundles and discounts.”



Wide Range Promotional Options

We offer a wide range of promotional algorithms built into Samtouch.



Easy Implementations

Promotions can sometimes be quite complex but are easily created in Samtouch.



Incentivise Customers

Promotions can influence and incentivise customers spending.



Time Activated

Promotions can be activated on different days or time of day.

Food Allergens

As a food business, you must follow the allergen information rules set in EU Food Information for Consumers Regulation (EU FIC). This means that you must:

Provide allergen information to the consumer for both pre-packed and non-prepacked food or drink handle and manage food allergens adequately.

You need to tell your customers if any food products you sell or provide contain any of the main 14 allergens as an ingredient.

- Celery.
- Cereals containing Gluten – including Wheat (such as Spelt and Khorasan), Rye, Barley & Oats.
- Crustaceans – such as Prawns, Crabs & Lobsters.
- Eggs.
- Fish.
- Milk.
- Molluscs – such as Mussels and Oysters.
- Tree Nuts – including Almonds, Hazelnuts, Walnuts, Brazil Nuts, Cashews, Pecans, Pistachios and Macadamia Nuts.

- Mustard.
- Peanuts.
- Sesame Seeds.
- Soybeans.
- Sulphur Dioxide and Sulphites (if they are at a concentration of more than ten parts per million).



“Provide allergen information to the consumer for both pre-packed and non-prepacked food.”



Information Quickly
Provide customer with relevant product information quickly.



EU Food Regulations
Assists in meeting current regulatory food guide lines.



Products Management
Easily maintain product information through Samtouch Back Office.



Paper Records
No more paper records at the front desk.

Price Levels

Samtouch offers up to 6 different price levels per product. These can be used in many different scenarios like 2-4-1, Half Price, BOGOF's (Buy One Get One Free), Black Friday Sale etc.

In addition, price levels can be scheduled to operate on different days and/or different times of the day to work in conjunction with your promotion.

We know that providing customers with varied promotional offers is a fundamental part of everyday business, but sometime difficult to achieve on your current POS solution.

That's why Samtouch has a full suite of promotional algorithms built in. Whether you are offering discounts on more than one product or combination of products Samtouch software offers a complex range of promotional options.

Dealing with multiple sizes as part of your inventory process can be a headache too. Samtouch

deals with this most effectively by offering multiple sizes and prices per product.

Typically wine can be sold in 125ml, 175ml & 250ml measures so Samtouch allows you to factor in the relevant quantity to deduct stock accordingly.



“Samtouch software offers a complex range of promotional options.”



Price Levels
Up to 6 different price levels per product.



Scheduled Delivery
Operate offers at different times or different days.



Promotions
Create offers like 2-4-1, Half Price, BOGOF's, Black Friday etc.



Multi Sizing
Multi sizes & multi prices per product.

Digital Receipts (E-Receipts)

Enhance your customer marketing database. Capture customer email addresses at the point of sale terminal by offering to send their receipt to a nominated email address.

Digital receipts are normally sent via EPOS, e-mail or an app. Unlike paper receipts, e-receipts are used to reduce paper usage. These are used to inform the customer of promotions and discounts.

Another important purpose is to use the digital receipts as a marketing instrument. Another reason for the use of e-receipts is business intelligence.

Through the usage of these e-receipts, companies can track their customers easier in terms of purchases, which supports the business intelligence.

Through this companies can adapt marketing campaign towards the customers. The e-receipt helps to connect customers to their purchases.

Merchants can issue e-receipts using Samtouch or external services. Possible ways of distributing the email receipts may be to send an e-mail or text via mobile network.



“Unlike paper receipts, e-receipts are used to reduce paper usage. These are used to inform the customer of promotions and discounts.”



Help Save Paper

Unlike paper receipts, e-receipts are used to reduce paper usage, money and waste.



Promotions

Use e-receipts to inform your customers of promotions and discounts.



Marketing

Adapt and tailor marketing campaigns based on your customers spending habits.



Woo **COMMERCE**

SAMTOUCH Modules

HOSPITALITY

Cloud Accounting

Samtouch's simple integration stops the need for double entry of your sales to Xero Accounting. Our integration to Xero is supplied as part of our Samtouch Office back office solution at no extra cost. Pay your standard Xero Accounting software charges and there is no other added costs.

Xero accounting is one of the most popular small business accounting solutions, which is recognised by the major accountancy companies throughout the UK.

Xero's low monthly cost as well as its simple user interface has made it one of the most popular cloud based accounting solutions available on the market today.

Category sales are posted to your Xero nominal along with receipt to allow you to reconcile to your bank. Currently, integration doesn't take into account stock or credit account transactions.

From bank reconciliation to VAT returns, Xero offers a fully encompassing small business accounting solution.

There is a wealth of online information available to guide you through the start-up right through to every day tasks.



Easy Invoicing

Create professional recurring invoices and receive updates when they're opened.



Fast Bank Reconciliation

Your latest banking, credit card and PayPal transactions are imported and categorised.



Inventory

Inventory items speed up invoicing while tracking sales and purchases. Stay on top.



Payroll

Reduce manual data entry and increase compliance with combined payroll and accounting.



Easy Invoicing

Create professional recurring invoices and receive updates when they're opened.

Customer Loyalty

In conjunction with Yoyo Wallet, Samtouch have developed an interface module between its front-end EPoS solution and Yoyo Wallet.

With over 1.5 million users and more leading retailers joining the Yoyo platform, integrating with Yoyo is a no-brainer if you want to keep your POS system at the forefront of the latest tech.

Yoyo's platform is already the market-leader but keeps getting better and better with regular platform upgrades and new feature releases.

Integrate Mobile Payments

Yoyo integrates with EPoS systems like Samtouch. Accepting mobile payments in your workflow can be faster than other methods.

Accept Mobile Payments

With a payment card in their Yoyo account, customers are able to pay at retailers that accept Yoyo by displaying a secure and unique barcode.

EPoS Integration

Yoyo appears as a payment type and is triggered manually or by scanning a payment/reward barcode, automatically adding any discounts.

Easy Reporting

Access and easily share a range of reports from campaign performance and financial uplift, to wider product and financial analytics.



Paperless Loyalty Cards

Your customers don't need to carry around paper loyalty cards.



Targeted Offers

Your customers can receive targeted and relevant offers straight to their phone.



Automated Marketing

By using transactional data, you can target customer segments and behaviours.



Customer Segments

Using your data, you can segment your customers based on frequency of visits.

Services you'll rate Rates you'll love

Switch to a better **payments** experience

- **Better rates**
Never pay a penny more than necessary
- **Connect integrated payments**
No miskeying, faster service, quicker cash-up
- **50% cashback**
Get a great deal on your first year's card terminal rental
- **No exit expense**
All contract cancellation fees covered
- **Get your takings quicker**
We now offer Next Day Settlement
- **Help when you need it**
Call our UK-based support team 24/7

Speak to Adrian today on 07912 556467,
email adrian.truman@paymentsense.com or visit
www.paymentsense.com/adrian-truman



Card Integration (EFT) Sector

Looking for a new EPOS system with integrated credit card payments? Then, Samtouch has a number of credit card solutions available to you, one of which you may already have a relationship with.

Fed up of the big banks? Want more for your money? Look no further. We're throwing out the rule book, doing things differently and putting our customers first. With integration with Paymentsense, WorldPay, SagePay and myPOS we are able to offer either countertop EFT integration or mobile integrations with very competitive transaction charge fees.

Our range of EFT terminals help you take money on the move, around your premises or at the POS. In addition, our solutions allow you to take payment online, pay over the telephone and pay by link systems to suite all your business needs. Some systems even allow you to take top-up mobile phone payments which you can provide as a service to your customer.

With full PCI Compliance, our Card Payment providers will talk you through the "red tape" that comes with taking credit card payments. As part of the system installation and on-boarding process our system provider's will ensure that your POS terminal is configured to work with your card payment terminal.



Ready For Anything
UK-based team are available 24/7. They're a friendly bunch whose mission is to make things easy for you.



Integrated Payments
Lets your card machine and till talk to each other for simpler sales – and we're the only ones offering it at no additional cost.



Strength In Numbers
What do you get when you combine the power of 70,000 small businesses? We use our size to negotiate with banks.

Ecommerce

WooCommerce is one of the leading ecommerce solutions available on the market today. A total on-line solution that can be maintain by professional web developers, web hosting companies or maintain by any individual with basic software skills.

WooCommerce is built on Wordpress, the software powering more than 34% of the web. Regularly audited by Sucari, an industry leader in security, you are in good hands.

As the leading ecommerce solution there is a vast library of themes which you can choose from to meet your business requirements.

The number of add-on extensions is immense including a range of payment gateway such as Strip, Sagepay etc.

Customer orders can be processed in the back-office of Woocommerce simply and easily with integration to a range of carrier platforms.

Products created on WooCommerce are transferred into Samtouch ready for selling within your premises, no need to program products twice.



WooCommerce



World Leading eCommerce

Simple and cost effective ecommerce solution with a vast library of features.



Add-On Extension

Need a special feature. More than likely there will be an add-on already available.



Create Products Once

Create product on your store and they will be available on Samtouch.

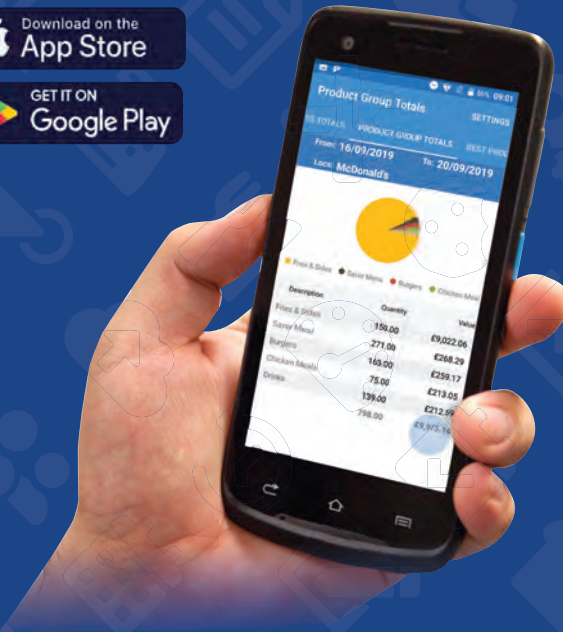


Inventory

Track inventory across bricks & mortar and your Woocommerce site.

Download on the
App Store

GET IT ON
Google Play



SAMTOUCH Additions

RETAIL

Samtouch SamView

The SamView reporting app is an easy way for independent retailers to view reports on the go.

With our user-friendly platform, you will be able to take time off from your business yet easily check sales, employee performance and more from your Android/Apple phone.

With its seamless integration into your cloud based Samtouch Back-Office system, SamView provides up to the minute information from each of your business locations or consolidation of all your locations.

List of Reports Available:

- **Financial Totals** - Gross Sales, Payment Types, Sale Adjustments. i.e Refunds, Covers etc.
- **Time Periods** - Turnover By Time Periods.
- **Product Groups** - Quantity & Turnover By Categories.

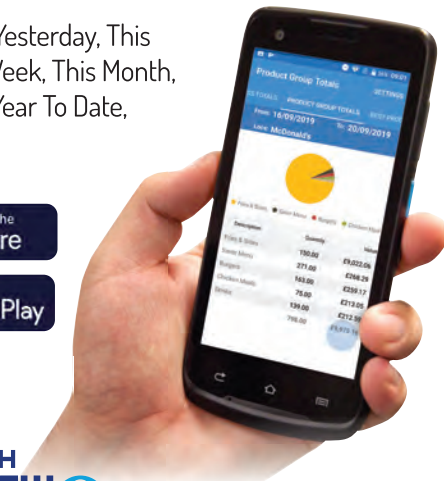
- **Best Product** - Sales By Quantity Sold.
- **Favourite Products** - Sales By Your Tracked Products.
- **Location** - Breakdown Of Sales Per Location.

Not only can you report on the current sales, but also by the following date ranges:

Today, Yesterday, This Week, Last Week, This Month, Last Month, Year To Date, Last Year.



SAMTOUCH SAMVIEW



Easy To Use
The SamView app is easy to use with read only access to your back-office system.



Real-Time Info
SamView app provides real time sales information about your business 24/7.



Secure Connection
Read only secure connection to your cloud back office ensures your data is safe.



Cross Platform OS
SamView is Android or iOS compatible covering the majority of mobile phones.



SAMTOUCH Key Features

CLOUD OFFICE

Cloud Technology

Samtouch Office our SAAS solution provides retail businesses with the flexibility required in a demanding industry.

The continued growth in internet & mobile technologies means that you can access your data anytime, any-place anywhere allowing you to run your business wherever an internet connection is available.

Samtouch Office and cloud technology is the perfect partner to a growing business allowing you to act on data instantly.

Whether it be stock inventory, detecting shrinkage through void or refund notifications or fast menu and price updates. Samtouch Office provides the management tools to keep you ahead of the game.

By adopting cloud technologies your back-office solution is up to date as soon as a release becomes available.

No more costly software updates the utilisation of cloud technologies means your system is always up to date and features are added at no extra cost to you.



“Samtouch Office and cloud technology is the perfect partner to a growing business allowing you to act on data instantly.”



Instantly Updated

Access your data anytime, any-place anywhere allowing you to run your business.



Management Tools

Samtouch Office provides the management tools to keep you ahead of the game.



No Down Time

Detect shrinkage through void or refund notifications plus fast menu and price updates.



Latest Version

The utilisation of cloud technologies means your system is always up to date.

Remote Management

You can access your entire back office system securely on any device with a web browser anywhere in the world. Whether keeping an eye on turn-over, updating menu's or prices, checking inventory levels or running sales reports.

The Samtouch Office portal allows you the flexibility to check on business performance whilst you are away from the premises.

Samtouch Office our cloud based back office SAAS solution is supplied at a low monthly cost solution, reducing your initial outlay for your system.

There are no expensive hardware costs as your existing PC or tablet can be used to process your information. As new updates come on stream your platform will be automatically updated, so your system is always up to date with new features and enhancements.

You can rest assured that your data is safe as we host all solutions on Microsoft Azure. With over 3,500 cyber-attack experts working 24/7, 365 days a year, the highest level of security is ensured.



“The Samtouch Office portal allows you the flexibility to check on business performance whilst you are away from the premises.”



Secure Connection
Hosted on Microsoft Azure who provide the highest level of security, ensuring your data is safe.



Low Running Costs
No need for expensive PC hardware, just a low-cost monthly charge.



System Updates
All new features and enhancements are added to your system automatically.



Works With Any O/S
Samtouch Office will operate on either Windows, Android or Mac operating systems.

Inventory Stock Control

Take control of your stock via Samtouch Office. Full or partial (rotational) stock counts can be carried out instantly with stock variances highlighted quickly, backed up with intelligent reporting.

Stocktaking outers and units is simple to administer with multiple outers sizes available within Samtouch Office. Stock takes can be done manually by completing the stock report form and re-entering the actual stock count back into Samtouch Office.

Alternatively, we offer a handheld device with inbuilt scanner and a bespoke software solution 'Samcount for Samtouch Office' which enables the shop floor and warehouse staff to scan in product and enter the stock count which is then transferred to Samtouch Office on request.

This app significantly reduces the time taken in processing an inventory count. In addition, the "Samcount for Samtouch Office" APP enables you

to go around the store and spot check product pricing and amend as required.

Its sometimes difficult to keep an eye on all your stock levels. The front dashboard in Samtouch Office alerts the operator of any low stock levels for you to act on ensuring you never run out of stock on key items.

Supplier order reports can be run instantly and provide recommended order levels based on current stock.



SAMTOUCH
SAMCOUNT



Live Stocktakes

Live stocktake with Samtouch. Freeze feature means you can do stocktakes whilst trading.



Intelligent Reporting

Highlights your shrinking margin providing you with the tools to manage prices accurately.



Dashboard Alerts

Signal low stock levels for you to act on ensuring you never run out of stock on key ingredients.



Multi-Location Businesses

Analysis stock inventory across the group and move stock as necessary.

Employee Management

Cutting down shrinkage, misuse and errors is a simple way to increase profitability and improve customer retention.

Samtouch Office provides a range of notifications to highlight voids and refunds or any other area's that may be susceptible to abuse.

Monitor staff sales performance against increases profitability. Intelligent reporting provides average spend per operator, tracks sales performance i.e. monitor promotion activity.

Identify employees who may need further sales training in promoting specific range of products or require further POS training to reduce operational errors.

Keeping track of staff working hours can be time consuming. Samtouch Office offers a simple

but effective time and attendance feature that tracks staff working hours and provides easy to read reports.



“Intelligent reporting provides average spend per operator, tracks sales performance i.e. voids and refunds.”



Highlight Employee Training Needs

Looking at sales trends across operators can highlight training needs.



Reduce Shrinkage

Accurate pricing, monitoring over rings and refunds can reduce shrinkage.



Customer Receipt

Build customer confidence with easily readable customer receipts.



Time & Attendance

Keep a check on hours worked by all staff members.

Sales Reporting

The combination of Samtouch & Samtouch Office offers a wealth of sales reports which are constantly been updated real-time, ensuring that any report you take is “bang up to date”.

Whether you are looking at Financial sales information, Staff Performance, Stock Valuations or Profit reports the Samtouch suite provides you with the management tools to make fast decisions about your business performance.

For multi-site businesses your Samtouch Office suite is the hub to business performance indicators. Whether you are looking at a bird's eye view of all your businesses or drilling into a specific business or indeed an individual POS terminal.

Sales Alerts

Sales alerts are an intrinsic part of system alerts built into Samtouch Office. With real-time monitoring of refunds, voids you can keep ahead of staff operations as they happen, helping to reduce shrinkage within your business.

End Of Day Reporting

End of day reporting couldn't be simpler either instigated at the POS terminal or via Samtouch Office. Again, reports can be taken on individual terminal or consolidated terminals at POS level.

Financial Totals By Location			
From:			To:
YCR Distribution Limited			
TRADING			
TRADING			
GROSS SALES	1308.00		£3,278.04
NET SALES	87.00		£2,900.19
TRAINING			
TRAINING			
TRAINING TOTAL	1.00		£0.00
IN DRAWER			
MEDIA IN DRAWER			
CASH IN DRAWER			£2,900.19
	0.00		£2,900.19
MEDIA SALES			
CASH	87.00		£2,900.19
	87.00		£2,900.19

“With real-time monitoring of refunds, voids you can keep ahead of staff operations as they happen, helping to reduce shrinkage within your business.”



Always Up To Date
Your POS is always up to date with Samtouch Back Office.



Range Reports
Select a range of reporting dates, Today, Yesterday, Month, YTD or report range.



Terminal Reports
Drill into actual terminal information across your multiple branches.



Location Reports
Drill into individual locations, profitability per location etc.

Security & Recovery

Samtouch Office our 'software as a service' back office solution is hosted on one of the most secure infrastructures worldwide. Security is integrated into every aspect of Microsoft Azure.

This powerful combination helps protect your applications and data, support your compliance efforts, and provide cost-effective security for organizations of all sizes.

As part of Samtouch Office we 'snapshot' a copy of your local POS solution. In the event of hardware failure we are able to restore the POS terminal to its last known restore point for quick system recovery.

This service is provided as a fail-safe system recovery for our support team and is not a substitute for your own backup processes.

- **Security** – Hosted on one of the most secure networks worldwide.
- **Restore Point** – We snapshot a copy of your POS system for backup recovery.

- **Performance** – Azure is a scalable solution that automatically increases resources as required.
- **Updates** – System updates are added seamlessly without any intervention from the user.



In the event of hardware failure we are able to restore the POS terminal to its last known restore point for quick system recovery.



Microsoft Azure
Azure offers you unique security advantages derived from global security intelligence.



Business Snapshot
In the event of hardware failure we are able to restore the POS terminal to its last known restore point.



Scaleable Solution
Microsoft Azure is a scalable solution that automatically increases resources as required.



Latest Version
The utilisation of cloud technologies means your system is always up to date.

Product Management

In the retail industry we have found that there are a wide range of requirements from the EPOS solution in relation to product management.

Whether you are creating a large number of products, scaleable barcodes, promotions or updating loyalty points information your systems has to work with you and offer an easy interface to execute the required features.

With Samtouch and our back-office solution Samtouch Office product maintenance couldn't be simpler. The information we hold about each product is comprehensive, however we have managed to represent this on one easy to read product screen.

Whether your business operates a range of price levels, product sizes, loyalty points or a range of kitchen order printer's the product maintenance screen is simple to follow and update.

Whenever a product is updated it is seamlessly posted around the network so instantly your products

are updated. Alternatively, you can schedule updates that will take place automatically.

Maybe you have a special event or price update pending, leave Samtouch Office to update your system automatically.

0001 : 125ML WHITE WINE

Schedule:

☒ Immediate

☐ Timetabled

Description

125ML WHITE WINE

POS Description

125ML WHITE WINE

Product Group

16 - HOUSE WINES

Prices

Stock

Tax Rates

General

Printing

Control

Size 1

Size 2

Size 3

UNIT

1

EB

1

UNIT

Print

Display

Print

Display

Print

Location

All Locations

Last Cost

0.000

Avg Cost

0.000

Tgt Mgn %

0.00

Price 1

Points 1

Price 2

Points 2

Price 3

Price Level 1

3.25

0

3.00

3

0.00

Price Level 2

0.00

0

0.00

0

0.00

“Samtouch and our back-office solution Samtouch Office product maintenance couldn't be simpler.”



Easy Access
Product information all under one easy to read screen layout.



Product Info
Comprehensive product information to meet hospitality requirements.



Schedule
Automatically schedule product price changes and updates.



Maintenance
Product maintenance and price updates updated seamlessly.



SAMTOUCH Hardware

VARIOUS

Samtouch & Samtouch Office solutions are fully compatible with the following products:



SAM4S

Titan S360 Touch

With its spill proof multi-touch bezelless display, ergonomic design and innovative base, the Sam4s Titan S360 is one of the most stylish and aesthetically pleasing point of sale terminals in its class.



SAM4S

SPT-4856 Touch

The Sam4s SPT-4856 vibrant and precise 15" projective capacitive multi-touch display is extremely durable in most environments including withstanding water contact, dust and grease.



SAM4S

Forza Touch

From the POS industries most popular 4th generation Celeron J1900 processor up to the 7th generation Intel i5 processor and incorporating 4GB of RAM and the latest 64GB SSD drive as standard.



Case
Available
Now



Hisense

HM388 8" Tablet POS (BT & Wi-Fi)

The HM388 8 inch wide screen display is designed with projected capacitive (PCAP) touch technology that helps to extend the operating life and allow multi touch gesture control. Rugged case available.



Hisense

HM618 10" Tablet POS (BT & Wi-Fi)

The HM618 rugged tablet is operational direct from the secure docking station or instantly mobile for order taking, product creation, stock maintenance or queue busting.

myPOS Combo 3G EFT Terminal

Counter Top 3G EFT Terminal

myPOS Features:

- Counter Top.
- Integrates With Samtouch.
- No Monthly Rental Charges.
- No Contract.
- Instant Transaction Payment.
- Free 3G Data Sim For Mobile Payments.
- Free Business Visa Card.
- Website Dashboard.
- myPOS App For Android And iOS.
- eMoney Bank.
- Website Integration.
- Pay Button Feature For Website.
- Pay Link Feature.
- Virtual Terminal For Moto Payments.
- Mobile Top-Up Feature.
- Sell Personal Gift Cards.



Everything you need to start accepting payments

myPOS Account

Let go of banks and hefty service fees. With myPOS you get free multi-currency accounts with dedicated IBANs, instant access to all accepted funds and plenty of additional services and features.

myPOS Business Debit Card

myPOS Business Debit Card makes it easy to pay vendors and suppliers, manage business expenses, control your employees' corporate spending and withdraw money at more than 2 million ATMs in the world. Oh, and it's free! What's not to love?

myPOS DATA Card

Comes pre-installed and completely free with every device and keeps your business connected across Europe so you never miss a payment! With myPOS you can sell anytime and anywhere!

VISA

VISA
Electron

V
PAY

mastercard

maestro

AMERICAN
EXPRESS

Apple Pay

Google Pay

ADDITIONAL FEATURES OF THE MYPOS RANGE



Top-Up*

Earn additional income by recharging prepaid phones and services from your POS device.



Payment Request*

Request money from around the world and get paid faster than ever.



Pre-Authorisation

Guarantee your payments and protect your business in the long run.

*These Are Stand Alone Features.

SAMTOUCH ALSO INTEGRATES WITH THESE PROVIDERS:-



paymentsense



worldpay



sagepay

unitech

EA502 Rugged Handheld Computer

With a slim form factor and a small price tag, the EA502 mobile computer is a rugged work mate for everyday scanning because of its light, ergonomic design and dual scan buttons for comfortable, speedy scanning.

Main Features:

- Slim Smartphone Design.
- All-In-One Box with USB Cradle and Power Supply.
- Android 7.1 Operating System.
- 1.4Ghz Quad-Core Processor.
- 5" HD Capacitive Screen.
- Dual Sim Slot.
- IP67 Rated (Liquid Ingress).
- Rugged Gorilla Glass 3 Screen.
- 5 Foot Drop Rating
- 76(W) x 158(H) x 11.5(D)mm.

Includes Protective Case



At roughly the size of a new smartphone, the EA502's sleek design fits easily in your pocket or hand and is rugged enough for the toughest tasks.

With a built-in NFC reader and writer, 3G/4G LTE, dual band antenna, GPS, and Wi-Fi, the EA502 keeps you connected wherever you are.

Use the Unitech EA502 Handheld Computer with:

ORDERPAD

SAMCOUNT

SAMVIEW



Sulux

XL-616A Serial/USB

- Handheld Budget Scanner.
- USB and Serial Interface.
- Interface Cables Included.
- Scan Rate 300 Scans Per Seconds.
- Compatible with Sam4s POS.



Sulux

XL-2002 Serial/USB

- Omni-Directional Scanner.
- USB and Serial Interface.
- Interface Cables Included.
- Scan Rate 1500 Scans Per Second.
- Compatible with Sam4s POS.



Honeywell

MS-1200G Voyager USB

- Outstanding Scan Performance.
- Free Stand Assembly.
- Ergonomic Design.
- Multi-Interface Design.
- Hand-Held or Hands-Free.



Honeywell

MS-7120 Orbit USB

- Fully Automatic Scanning.
- User-Replaceable Cables.
- Easy Programming (Metroset).
- 7 Beeper Tones.
- Programmable Depth of Field.



SAM4S

Rear Customer Displays

2-Line VFD, 9" & 15" LCD Rear Customer Displays.

Use Rear Customer Displays for Retail Promotions like 2-4-1, Half Price, BOGOF's (Buy One Get One Free) etc.

Clerk Sign Ons

Dallas Readers & MSR Readers for Sam4s Touch Screens.



Cash Drawer

EC-465 Lockable Cash Drawer, 12/24V (8 Coin & 4 Note Compartment).



Loyalty Cards

Increase Transaction Speed with Multiple Operator Sign-Ons.



Till Rolls

Thermal Receipt Till Rolls (3") & Thermal Label Rolls (2" & 4").



BIXOLON

Dot Matrix Printer

SRP-275 (3") Kitchen Receipt Printer.



BIXOLON

Thermal Label Printers

SLP-DX220 (2") & SLP-DX420 (4") Thermal Label Printers.



SAM4S

Thermal Printers

Giant 100 (3") & GCube 100 (3") Receipt Printers.



Scale Integration

Samtouch integrates with a range of price calculating weighing scales which are ideally suited to grocery store, health stores or garden centres.

In fact wherever loose products need to be stock controlled and the price calculated at point of sale. Price calculating weighing scales are the preferred option.

Simply, place the item on the scale, enter the product code into Samtouch and the price will be calculated based on the weight of the product. Stock inventory is updated accurately ensure that you are reporting the correct quantities sold and the desired profit maintain on all your loose item products.

Price Embedded Barcodes

Any retail store using barcode printing weighing scales for items such as cooked meats, cheeses or indeed any store using delicatessen style operations requires a system that can deal with price embedded barcodes. Samtouch offers such features as standard.



CAS

Simply, place the item on the scale enter the product code into Samtouch and the price will be calculated based on the weight of the product.

Simply, pre-set the price per unit weight into Samtouch and as an item is scanned at the checkout the correct price and weight will be calculated for the customer.

In addition, the inventory of the item will be calculated accurately and the profit on the sale and product overall will be reported. Samtouch can be configured to work with in-house price embedded barcodes or supplier produced barcodes on items such as vacuum packed meats or cheeses.

DIBAL

G325 Weighing Scale

- Flatplate or Pole Format.
- Mains or Battery Powered.
- 100 PLU's (Price Look Up's).
- Tare & Set Tare.



CAS

PD-II Weighing Scale

- Max Capacity 15Kg.
- Easy To Read VFD Display.
- Large Stainless Steel Tray.
- Platter Size 380(W) x 280(D)mm.



CAS

CL-5000 Weighing Scale

- Barcode Label Printing Scale.
- 60lbs Capacity Dual Range.
- 3,000 PLU's & 1,000 Ingredients.



Services you'll rate Rates you'll love

Switch to a better **payments** experience

- **Better rates**
Never pay a penny more than necessary
- **Connect integrated payments**
No miskeying, faster service, quicker cash-up
- **50% cashback**
Get a great deal on your first year's card terminal rental
- **No exit expense**
All contract cancellation fees covered
- **Get your takings quicker**
We now offer Next Day Settlement
- **Help when you need it**
Call our UK-based support team 24/7

Speak to Adrian today on 07912 556467,
email adrian.truman@paymentsense.com or visit
www.paymentsense.com/adrian-truman





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